

**BEFORE THE  
MEDICAL BOARD OF CALIFORNIA  
DEPARTMENT OF CONSUMER AFFAIRS  
STATE OF CALIFORNIA**

**In the Matter of the Accusation/  
Petition to Revoke Probation Against:**

**ARMEN KAZANCHIAN, M.D.**

**Physician's and Surgeon's  
Certificate No. A 53993**

**Case No.: 800-2020-068087**

**Respondent.**

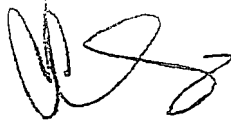
**DECISION**

**The attached Stipulated Settlement is hereby adopted as the Decision and Order of the Medical Board of California, Department of Consumer Affairs, State of California.**

**This Decision shall become effective at 5:00 p.m. on July 20, 2023.**

**IT IS SO ORDERED: June 20, 2023.**

**MEDICAL BOARD OF CALIFORNIA**



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**Laurie Rose Lubiano, J.D., Chair  
Panel A**

1 ROB BONTA  
Attorney General of California  
2 ROBERT MCKIM BELL  
Supervising Deputy Attorney General  
3 TRINA L. SAUNDERS  
Deputy Attorney General  
4 State Bar No. 207764  
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7 *Attorneys for Complainant*

8 **BEFORE THE**  
**MEDICAL BOARD OF CALIFORNIA**  
9 **DEPARTMENT OF CONSUMER AFFAIRS**  
10 **STATE OF CALIFORNIA**

11  
12 In the Matter of the Accusation and Petition to  
13 Revoke Probation Against:

14 ARMEN KAZANCHIAN, M.D.

15 1101 North Pacific Avenue, Suite 103  
16 Glendale, CA 91202

17 Physician's and Surgeon's Certificate A 53993,  
18 Respondent.

Case No. 800-2020-068087

OAH No. 2021030953

**STIPULATED SETTLEMENT AND  
DISCIPLINARY ORDER**

19  
20 **IT IS HEREBY STIPULATED AND AGREED** by and between the parties to the above-  
21 entitled proceedings that the following matters are true:

22 **PARTIES**

23 1. William Prasifka (Complainant) is the Executive Director of the Medical Board of  
24 California (Board). He brought this action solely in his official capacity and is represented in this  
25 matter by Rob Bonta, Attorney General of the State of California, by Trina L. Saunders, Deputy  
26 Attorney General.

27 2. Respondent Armen Kazanchian, M.D. (Respondent) is represented in this proceeding  
28 by attorney Tracy Green, of 800 West 6th Street, Suite 450, Los Angeles, California, 90017.

3. On March 1, 1995, the Board issued Physician's and Surgeon's Certificate No. A 53993 to Armen Kazanchian, M.D. (Respondent). That license was in full force and effect at all times relevant to the charges brought in Accusation and Petition to Revoke Probation case No. 800-2020-068087, and will expire on March 31, 2021, unless renewed.

## JURISDICTION

4. Accusation and Petition to Revoke Probation No. 800-2020-068087, was filed before the Board and is currently pending against Respondent. The Accusation and Petition to Revoke Probation and all other statutorily required documents were properly served on Respondent on October 29, 2020. Respondent timely filed his Notice of Defense contesting the Accusation and Petition to Revoke Probation.

5. A copy of Accusation and Petition to Revoke Probation No. 800-2020-068087 is attached as exhibit A and incorporated herein by reference.

## ADVISEMENT AND WAIVERS

6. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation and Petition to Revoke Probation No. 800-2020-068087. Respondent has also carefully read, fully discussed with his counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.

7. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation and Petition to Revoke Probation; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

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1 CULPABILITY

2 9. Respondent admits the truth of each and every charge and allegation in Accusation  
3 and Petition to Revoke Probation No. 800-2020-068087.

4 10. Respondent agrees that his Physician's and Surgeon's Certificate is subject to  
5 discipline and he agrees to be bound by the Board's probationary terms as set forth in the  
6 Disciplinary Order below.

7 CONTINGENCY

8 11. This stipulation shall be subject to approval by the Medical Board of California.  
9 Respondent understands and agrees that counsel for Complainant and the staff of the Medical  
10 Board of California may communicate directly with the Board regarding this stipulation and  
11 settlement, without notice to or participation by Respondent or his counsel. By signing the  
12 stipulation, Respondent understands and agrees that he may not withdraw his agreement or seek  
13 to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails  
14 to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary  
15 Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal  
16 action between the parties, and the Board shall not be disqualified from further action by having  
17 considered this matter.

18 12. Respondent agrees that if he ever petitions for early termination or modification of  
19 probation, or if an accusation and/or petition to revoke probation is filed against him before the  
20 Board, all of the charges and allegations contained in Accusation and Petition to Revoke  
21 Probation No. 800-2020-068087 shall be deemed true, correct and fully admitted by respondent  
22 for purposes of any such proceeding or any other licensing proceeding involving Respondent in  
23 the State of California.

24 13. The parties understand and agree that Portable Document Format (PDF) and facsimile  
25 copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile  
26 signatures thereto, shall have the same force and effect as the originals.

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1           14. In consideration of the foregoing admissions and stipulations, the parties agree that  
2 the Board may, without further notice or opportunity to be heard by the Respondent, issue and  
3 enter the following Disciplinary Order:

4                                   **DISCIPLINARY ORDER**

5           **IT IS HEREBY ORDERED THAT** Physician's and Surgeon's Certificate No. A 53993  
6 issued to Respondent Armen Kazanchian, M.D., is revoked. However, the revocation is stayed  
7 and Respondent is placed on probation for an additional two (2) years, which shall be consecutive  
8 to, and shall take effect immediately upon completion of the probation remaining on the Decision  
9 and Order in Medical Board Case No. 800-2018-040724.

10           1. **NOTIFICATION.** Within seven (7) days of the effective date of this Decision, the  
11 Respondent shall provide a true copy of this Decision and Accusation to the Chief of Staff or the  
12 Chief Executive Officer at every hospital where privileges or membership are extended to  
13 Respondent, at any other facility where Respondent engages in the practice of medicine,  
14 including all physician and locum tenens registries or other similar agencies, and to the Chief  
15 Executive Officer at every insurance carrier which extends malpractice insurance coverage to  
16 Respondent. Respondent shall submit proof of compliance to the Board or its designee within 15  
17 calendar days.

18           This condition shall apply to any change(s) in hospitals, other facilities or insurance carrier.

19           2. **SUPERVISION OF PHYSICIAN ASSISTANTS AND ADVANCED PRACTICE**  
20 **NURSES.** During probation, Respondent is prohibited from supervising physician assistants and  
21 advanced practice nurses.

22           3. **OBEY ALL LAWS.** Respondent shall obey all federal, state and local laws, all rules  
23 governing the practice of medicine in California and remain in full compliance with any court  
24 ordered criminal probation, payments, and other orders.

25           4. **QUARTERLY DECLARATIONS.** Respondent shall submit quarterly declarations  
26 under penalty of perjury on forms provided by the Board, stating whether there has been  
27 compliance with all the conditions of probation.

28           //

Respondent shall submit quarterly declarations not later than 10 calendar days after the end of the preceding quarter.

5. GENERAL PROBATION REQUIREMENTS.

Compliance with Probation Unit

Respondent shall comply with the Board's probation unit.

Address Changes

Respondent shall, at all times, keep the Board informed of Respondent's business and residence addresses, email address (if available), and telephone number. Changes of such addresses shall be immediately communicated in writing to the Board or its designee. Under no circumstances shall a post office box serve as an address of record, except as allowed by Business and Professions Code section 2021, subdivision (b).

Place of Practice

Respondent shall not engage in the practice of medicine in Respondent's or patient's place of residence, unless the patient resides in a skilled nursing facility or other similar licensed facility.

License Renewal

Respondent shall maintain a current and renewed California physician's and surgeon's license.

Travel or Residence Outside California

Respondent shall immediately inform the Board or its designee, in writing, of travel to any areas outside the jurisdiction of California which lasts, or is contemplated to last, more than thirty (30) calendar days.

In the event Respondent should leave the State of California to reside or to practice, Respondent shall notify the Board or its designee in writing 30 calendar days prior to the dates of departure and return.

6. INTERVIEW WITH THE BOARD OR ITS DESIGNEE. Respondent shall be available in person upon request for interviews either at Respondent's place of business or at the probation unit office, with or without prior notice throughout the term of probation.

1           7.    NON-PRACTICE WHILE ON PROBATION. Respondent shall notify the Board or  
2 its designee in writing within 15 calendar days of any periods of non-practice lasting more than  
3 30 calendar days and within 15 calendar days of Respondent's return to practice. Non-practice is  
4 defined as any period of time Respondent is not practicing medicine as defined in Business and  
5 Professions Code sections 2051 and 2052 for at least 40 hours in a calendar month in direct  
6 patient care, clinical activity or teaching, or other activity as approved by the Board. If  
7 Respondent resides in California and is considered to be in non-practice, Respondent shall  
8 comply with all terms and conditions of probation. All time spent in an intensive training  
9 program which has been approved by the Board or its designee shall not be considered non-  
10 practice and does not relieve Respondent from complying with all the terms and conditions of  
11 probation. Practicing medicine in another state of the United States or Federal jurisdiction while  
12 on probation with the medical licensing authority of that state or jurisdiction shall not be  
13 considered non-practice. A Board-ordered suspension of practice shall not be considered as a  
14 period of non-practice.

15           In the event Respondent's period of non-practice while on probation exceeds 18 calendar  
16 months, Respondent shall successfully complete the Federation of State Medical Board's Special  
17 Purpose Examination, or, at the Board's discretion, a clinical competence assessment program  
18 that meets the criteria of Condition 18 of the current version of the Board's "Manual of Model  
19 Disciplinary Orders and Disciplinary Guidelines" prior to resuming the practice of medicine.

20           Respondent's period of non-practice while on probation shall not exceed two (2) years.

21           Periods of non-practice will not apply to the reduction of the probationary term.

22           Periods of non-practice for a Respondent residing outside of California will relieve  
23 Respondent of the responsibility to comply with the probationary terms and conditions with the  
24 exception of this condition and the following terms and conditions of probation: Obey All Laws;  
25 General Probation Requirements; Quarterly Declarations; Abstain from the Use of Alcohol and/or  
26 Controlled Substances; and Biological Fluid Testing..

27           8.    COMPLETION OF PROBATION. Respondent shall comply with all financial  
28 obligations (e.g., restitution, probation costs) not later than 120 calendar days prior to the

1 completion of probation. Upon successful completion of probation, Respondent's certificate shall  
2 be fully restored.

3 9. VIOLATION OF PROBATION. Failure to fully comply with any term or condition  
4 of probation is a violation of probation. If Respondent violates probation in any respect, the  
5 Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and  
6 carry out the disciplinary order that was stayed. If an Accusation, or Petition to Revoke Probation,  
7 or an Interim Suspension Order is filed against Respondent during probation, the Board shall have  
8 continuing jurisdiction until the matter is final, and the period of probation shall be extended until  
9 the matter is final.

10 10. LICENSE SURRENDER. Following the effective date of this Decision, if  
11 Respondent ceases practicing due to retirement or health reasons or is otherwise unable to satisfy  
12 the terms and conditions of probation, Respondent may request to surrender his or her license.  
13 The Board reserves the right to evaluate Respondent's request and to exercise its discretion in  
14 determining whether or not to grant the request, or to take any other action deemed appropriate  
15 and reasonable under the circumstances. Upon formal acceptance of the surrender, Respondent  
16 shall within 15 calendar days deliver Respondent's wallet and wall certificate to the Board or its  
17 designee and Respondent shall no longer practice medicine. Respondent will no longer be subject  
18 to the terms and conditions of probation. If Respondent re-applies for a medical license, the  
19 application shall be treated as a petition for reinstatement of a revoked certificate.

20 11. PROBATION MONITORING COSTS. Respondent shall pay the costs associated  
21 with probation monitoring each and every year of probation, as designated by the Board, which  
22 may be adjusted on an annual basis. Such costs shall be payable to the Medical Board of  
23 California and delivered to the Board or its designee no later than January 31 of each calendar  
24 year.

25 12. FUTURE ADMISSIONS CLAUSE. If Respondent should ever apply or reapply for  
26 a new license or certification, or petition for reinstatement of a license, by any other health care  
27 licensing action agency in the State of California, all of the charges and allegations contained in  
28 Accusation and Petition to Revoke Probation No. 800-2020-068087 shall be deemed to be true,



1 correct, and admitted by Respondent for the purpose of any Statement of Issues or any other  
2 proceeding seeking to deny or restrict license.

3  
4 ACCEPTANCE

5 I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully  
6 discussed it with my attorney, Tracy Green. I understand the stipulation and the effect it will  
7 have on my Physician's and Surgeon's Certificate. I enter into this Stipulated Settlement and  
8 Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the  
9 Decision and Order of the Medical Board of California.

10  
11 DATED: 08.05.2021

12   
ARMEN KAZANCHIAN, M.D.  
Respondent

13  
14 I have read and fully discussed with Respondent Armen Kazanchian, M.D. the terms and  
15 conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order.  
16 I approve its form and content.

17  
18 DATED: 8/6/21

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TRACY GREEN  
Attorney for Respondent

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**ENDORSEMENT**

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Medical Board of California.

DATED: August 6, 2021

Respectfully submitted,

ROB BONTA  
Attorney General of California  
ROBERT MCKIM BELL  
Supervising Deputy Attorney General

*Trina L. Saunders*

TRINA L. SAUNDERS  
Deputy Attorney General  
*Attorneys for Complainant*

LA2020601724

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9 **BEFORE THE**  
**MEDICAL BOARD OF CALIFORNIA**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation/Petition to  
13 Revoke Probation Against:

Case No. 800-2020-068087

14 ARMEN KAZANCHIAN, M.D.  
1101 North Pacific Ave., Suite 103  
15 Glendale, CA 91202

ACCUSATION/PETITION TO REVOKE  
PROBATION

16 Physician's and Surgeon's Certificate  
17 No. A 53993,

18 Respondent.

19  
20 Complainant alleges:

21 **PARTIES**

22 1. William Prasifka (Complainant) brings this Accusation/Petition to Revoke Probation  
23 solely in his official capacity as the Executive Director of the Medical Board of California,  
24 Department of Consumer Affairs.

25 2. On or about March 1, 1995, the Medical Board of California issued Physician's and  
26 Surgeon's Certificate Number A 53993 to Armen Kazanchian, M.D. (Respondent). The  
27  
28

Physician's and Surgeon's Certificate was in effect at all times relevant to the charges brought herein and will expire on March 31, 2021, unless renewed.

3. In a disciplinary action titled "In the Matter of the Petition to Revoke Probation Against Armen Kazanchian, M.D.," Case No. 800-2018-040724, the Medical Board of California, issued a decision, effective November 15, 2018, in which Respondent's Physician's and Surgeon's Certificate was revoked. However, the revocation was stayed and Respondent's Physician's and Surgeon's Certificate was placed on probation for a period of seven (7) years with certain terms and conditions.<sup>1</sup> A copy of that decision is attached as Exhibit A and is incorporated by reference.

### JURISDICTION

4. This Accusation/Petition to Revoke Probation is brought before the Medical Board of California (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

5. Section 2227 of the Code states:

(a) A licensee whose matter has been heard by an administrative law judge of the Medical Quality Hearing Panel as designated in Section 11371 of the Government Code, or whose default has been entered, and who is found guilty, or who has entered into a stipulation for disciplinary action with the board, may, in accordance with the provisions of this chapter:

(1) Have his or her license revoked upon order of the board.

(2) Have his or her right to practice suspended for a period not to exceed one year upon order of the board.

(3) Be placed on probation and be required to pay the costs of probation monitoring upon order of the board.

(4) Be publicly reprimanded by the board. The public reprimand may include a requirement that the licensee complete relevant educational courses approved by the board.

(5) Have any other action taken in relation to discipline as part of an order of probation, as the board or an administrative law judge may deem proper.

(b) Any matter heard pursuant to subdivision (a), except for warning letters, medical review or advisory conferences, professional competency examinations,

<sup>1</sup> The commencement of the seven-year probationary period was issued retroactively and began on September 23, 2016, which is the date that Respondent's probation in Medical Board Case No. 17-2013-229502 commenced.

continuing education activities, and cost reimbursement associated therewith that are agreed to with the board and successfully completed by the licensee, or other matters made confidential or privileged by existing law, is deemed public, and shall be made available to the public by the board pursuant to Section 803.1.

6. Section 2234 of the Code, states:

The board shall take action against any licensee who is charged with unprofessional conduct. In addition to other provisions of this article, unprofessional conduct includes, but is not limited to, the following:

(a) Violating or attempting to violate, directly or indirectly, assisting in or abetting the violation of, or conspiring to violate any provision of this chapter.

(b) Gross negligence.

(c) Repeated negligent acts. To be repeated, there must be two or more negligent acts or omissions. An initial negligent act or omission followed by a separate and distinct departure from the applicable standard of care shall constitute repeated negligent acts.

(1) An initial negligent diagnosis followed by an act or omission medically appropriate for that negligent diagnosis of the patient shall constitute a single negligent act.

(2) When the standard of care requires a change in the diagnosis, act, or omission that constitutes the negligent act described in paragraph (1), including, but not limited to, a reevaluation of the diagnosis or a change in treatment, and the licensee's conduct departs from the applicable standard of care, each departure constitutes a separate and distinct breach of the standard of care.

(d) Incompetence.

(e) The commission of any act involving dishonesty or corruption that is substantially related to the qualifications, functions, or duties of a physician and surgeon.

(f) Any action or conduct that would have warranted the denial of a certificate.

(g) The failure by a certificate holder, in the absence of good cause, to attend and participate in an interview by the board. This subdivision shall only apply to a certificate holder who is the subject of an investigation by the board.

7. Section 2266 of the Code states: The failure of a physician and surgeon to maintain adequate and accurate records relating to the provision of services to their patients constitutes unprofessional conduct.

### **FIRST CAUSE FOR DISCIPLINE**

(Repeated Negligent Acts)

8. Respondent is subject to disciplinary action under Code section 2234, subdivision (c), in that he owned and operated a medical spa and provided below standard care to a patient and

1 failed to provide appropriate supervision for the nurses, medical assistants and other health care  
2 personnel employed at the medical spa. The circumstances are as follows:

3 9. Respondent was the chief executive officer, secretary, chief financial officer and  
4 president of Flawless Laser Center at all relevant times. The clinic employed one or more  
5 physician assistants, nurses and other health care professionals. Respondent was the only  
6 supervising physician at the laser clinic from its inception in January 2012, to October 3, 2018.

7 10. On August 27, 2015, Patient A visited Flawless Laser Center for the first time. She  
8 filled out a form that included a targeted medical history. This form was co-signed by the  
9 physician on the following day. In addition, the patient chart included a consent form which  
10 Patient A signed for laser treatment, an aftercare sheet, an arbitration agreement and notes from a  
11 registered nurse regarding the patient's laser hair removal treatment received on that first visit.

12 11. Between 2015 and 2018, the patient made approximately 25 visits for laser hair  
13 removal. Several different registered nurses were noted to have performed the procedures. For  
14 each of these visits there is a progress note that includes the name of the treating registered nurse,  
15 an updated relevant history, laser settings and pricing. A few of the notes include the patient's  
16 response to treatment.

17 12. There are notes dated in 2017 and 2018, including June 20, 2017, July 5, 2017,  
18 November 30, 2017, December 27, 2017, and June 14, 2018, that demonstrate that the patient was  
19 treated with botulinum toxin (Botox) and/or filler (Vobella and Juvederm Ultra Plus). Each  
20 treatment was provided by a nurse. The majority of the notes were not signed by the nurse who  
21 provided treatment. The record includes a signed consent for Botox. There is no signed consent  
22 for fillers in the patient record.

23 13. On February 7, 2018, the Medical Board issued a cease practice order against  
24 Respondent's medical license.

25 14. In February of 2018, Respondent contacted Dr. G, who agreed to supervise Flawless  
26 Laser Center for a two-week period. Dr. G never entered into a written supervisory agreement  
27 with Respondent or Flawless Laser Center. Dr. G has never worked in a medical spa setting and  
28 is unfamiliar with the procedures for doing so. He agreed that his role during the two-week

1 period of supervision of staff would include answering staff questions pertaining to patient care.  
2 This was to take place telephonically. Dr. G did not receive any payment for services. Dr. G  
3 never met the staff of the laser clinic. Dr. G did not visit the laser clinic and he did not receive  
4 any phone calls from staff members of the laser clinic.

5 15. On June 14, 2018, Patient A received laser hair removal at Flawless Laser Center. A  
6 nurse performed the laser treatment. Unlike prior laser treatments, on this occasion, the patient  
7 felt like she was being burned during the procedure. Patient A relayed this to the nurse during the  
8 performance of the procedure. Following the procedure there were red burn marks visible on her  
9 face. Prior to leaving the Center, Patient A reported the incident to another nurse. The nurse she  
10 reported it to had treated her on a prior occasion. Patient A refused to pay for the treatment.

11 16. Patient A's medical record notes from June 14, 2018, indicate that she received laser  
12 hair removal. It was documented that the laser settings were lower than during prior visits. The  
13 record indicates that Patient A tolerated the treatment well. It does not contain documentation  
14 demonstrating that the patient complained of burning or the presence of burn marks. The record  
15 also documents that Patient A received 24 units of Botox injections.

16 17. Subsequently, Patient A communicated with the clinic, regarding her burns, through  
17 the social media platform, Instagram. Patient A reported that the burns darkened and peeled  
18 within approximately a week. Although they healed, the area was left discolored. Patient A  
19 presented to Flawless Laser Center, and was given an unlabeled bottle of ointment, which she was  
20 told to apply twice per week to correct the discoloration. It did not work. The discoloration made  
21 Patient A feel insecure. She used make up to cover the area. Patient A has consulted other  
22 physicians to find out if and how the burns can be treated.

23 18. Review of the patient chart revealed that Respondent signed the patient medical  
24 record on August 27, 2015. There is also an illegible "office signature" on an arbitration  
25 agreement that is in the patient chart. The record does not contain any physician, nurse  
26 practitioner, or physician assistant orders for laser hair removal, Botox, or fillers. The progress  
27 notes in the patient record do not contain any co-signatures by a physician, physician assistant, or  
28 nurse practitioner.

1           19. On October 3, 2018, Dr. S began supervising Flawless Laser Center. On that date, he  
2 signed a supervisory agreement for Flawless Laser Center. He works from Nevada and provides  
3 supervision approximately one day per week, answering general medical questions from staff at  
4 the Center. Dr. S travels to Los Angeles quarterly. When in Los Angeles, he spends  
5 approximately two hours at the laser clinic and is available for the staff during that time. He does  
6 not review patient charts or see patients.

7           20. On June 26, 2019, Dr. S signed an updated supervision agreement with Flawless  
8 Laser Center.

9           21. On August 14, 2019, Respondent participated in a Medical Board interview,  
10 conducted by a Health Quality Investigation Unit investigator. During that interview, Respondent  
11 stated that he sees all new patients and reviews every patient chart entry after every visit and signs  
12 every chart after every procedure. During the same interview, Respondent made a contrary  
13 statement, saying that signing every daily entry would be "going nuts." Respondent also stated  
14 that he sees each patient for any new procedure. Respondent said that he was unaware that his  
15 staff communicated with patients over Instagram. Respondent was unaware of the names of his  
16 staff. He also stated that nobody can get injured with laser treatments with 30 registered nurses  
17 on staff.

18           22. Respondent's acts and omissions in the care of Patient A departed from the standard  
19 of care in the community as follows:

20           A. Patient A received laser hair removal treatments from a nurse without being  
21 evaluated by a physician, nurse practitioner, or physician assistant, and without an order for laser  
22 hair removal prior to receiving her first laser hair removal treatment. She repeatedly received  
23 laser hair removal treatments without one of the aforementioned health care providers ordering  
24 such procedures;

25           B. Patient A received Botox without being evaluated by a physician, nurse  
26 practitioner, or physician assistant and without an order for Botox from such a health care  
27 provider;

28           C. Patient A received fillers without being evaluated by a physician, nurse



1 practitioner, or physician assistant and without an order for Botox from such a health care  
2 provider, and without informed consent;

3 D. Respondent did not provide appropriate supervision to the nurses at Flawless  
4 Laser Center. He does not have the relevant training and expertise in the field, or understanding  
5 of the treatments offered at the Center, or staffing at the Center, to provide appropriate  
6 supervision.

7 **SECOND CAUSE FOR DISCIPLINE**

8 (Failure to Maintain Adequate Records)

9 23. Respondent Armen Kazanchian, M.D. is subject to disciplinary action under section  
10 2266, in that he failed to maintain adequate records related to Patient A. The circumstances are as  
11 follows:

12 24. Paragraphs 9 through 21 are incorporated by reference and re-alleged as if fully set  
13 forth herein.

14 25. Patient A's complaints made on June 14, 2018, were not documented in her patient  
15 record. Her electronic communications to the Center regarding the burns she sustained were not  
16 included in her record. In addition, her communications with staff who advised and provided her  
17 with lightening cream were not documented.

18  
19 **CAUSE TO REVOKE PROBATION**

20 (Violation of Condition 10)

21 26. At all times after the effective date of Respondent's probation, in Medical Board Case  
22 Number 17-2013-229502, Condition 10 stated:

23 "OBEY ALL LAWS. Respondent shall obey all federal, state, and local laws, and all rules  
24 governing the practice of medicine in California and remain in full compliance with any court  
25 ordered criminal probation, payments and other orders."

26 27. Respondent's probation is subject to revocation because he failed to comply with  
27 Probation Condition 10, in that he committed repeated negligent acts in the care and treatment of  
28

1 Patient A, and in that he failed to provide supervision to the nurses and medical professionals at  
2 Flawless Laser Center.

3 **DISCIPLINARY CONSIDERATIONS**

4 28. To determine the degree of discipline, if any, to be imposed on Respondent,  
5 Complainant alleges that on or about September 23, 2016, in a prior disciplinary action titled, *In*  
6 *the Matter of the Accusation Against Armen Kazanchian, M.D.*, before the Medical Board of  
7 California, Case No. 17-2013-229502, Respondent's license was revoked, revocation stayed and  
8 placed on probation for five years, for committing gross negligence related to his care and  
9 treatment of multiple patients, repeated negligent acts, and incompetence. That decision is now  
10 final and is incorporated by reference as if fully set forth herein.

11 29. Complainant further alleges that on August 25, 2017, the Medical Board issued  
12 Citation No. 8002017035698, against his license for violation of Condition 5 of his probation,  
13 due to his failure to complete a Professionalism Program (Ethics Course) within the required time  
14 frame. A copy of the citation is incorporated by reference as if fully set forth herein.

15 30. Complainant further alleges that on February 7, 2018, the Medical Board issued a  
16 cease practice order against Respondent's license in Case No. 17-2013-229502. The Order was  
17 issued due to Respondent's failure to comply with Condition 7 of the Decision and Order in that  
18 case, by failing to complete the Physician Assessment and Clinical Education program within 60  
19 days of the effective date of the decision. That order is incorporated by reference as if fully set  
20 forth herein.

21 31. Complainant further alleges that Respondent's license is currently subject to  
22 discipline. On November 15, 2018, in a prior disciplinary action titled, *In the Matter of the*  
23 *Petition to Revoke Probation Against Armen Kazanchian, M.D.*, before the Medical Board of  
24 California, Case No. 800-2018-040724, Respondent's license was revoked, revocation stayed and  
25 placed on probation for an additional two years. He was disciplined for among other things,  
26 violation of his probation in Case no. 17-2013-229502. Respondent failed to complete the  
27 Physician Assessment Clinical Education program in the time frame ordered by the Board. That  
28

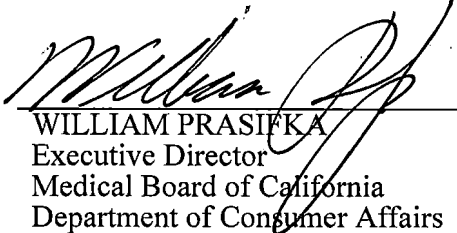
1 decision is now final and is incorporated by reference as if fully set forth herein and is attached as  
2 Exhibit A.

3 **PRAYER**

4 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,  
5 and that following the hearing, the Medical Board of California issue a decision:

- 6 1. Revoking the probation that was granted by the Medical Board of California in Case  
7 No. 800-2018-040724, and imposing the disciplinary order that was stayed thereby revoking  
8 Physician's and Surgeon's Certificate No. A 53993 issued to Armen Kazanchian, M.D.;
- 9 2. Revoking or suspending Physician's and Surgeon's Certificate No. A 53993, issued to  
10 Armen Kazanchian, M.D.;
- 11 3. Ordering Armen Kazanchian, M.D. to pay the Medical Board of California probation  
12 monitoring costs, if placed on probation; and
- 13 4. Taking such other and further action as deemed necessary and proper.
- 14

15  
16 DATED: **OCT 29 2020**

17   
18 WILLIAM PRASIFKA  
19 Executive Director  
20 Medical Board of California  
21 Department of Consumer Affairs  
22 State of California  
23 Complainant

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